

## ► Emergency Services Personnel

Emergency services personnel face stressful events every day, but extraordinary events, such as line-of-duty serious injuries, deaths or prolonged incidents, can result in stress responses that interfere with even an experienced individual's ability to function.

## ► Disaster Survivors

The overall range of stress goes far beyond the immediate impact of the initial destruction and may:

- affect individuals emotionally
- change relationships
- disrupt work
- cause financial worries

## ► School Communities

Administrators, teachers, support staff, students and parents experience strong emotional and psychological reactions following tragic events, such as:

- death or serious injuries of students, teachers or staff
- bus accidents, fires or explosions
- natural or man-made disasters
- violent or hostage situations

## ► Business and Industry

Employees and supervisors also experience strong emotional and psychological reactions following:

- sudden death of a co-worker
- suicide or homicide
- serious injury to self or staff
- violent or hostage situations



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An office of the Kentucky Department  
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# Setting the Standard of Care

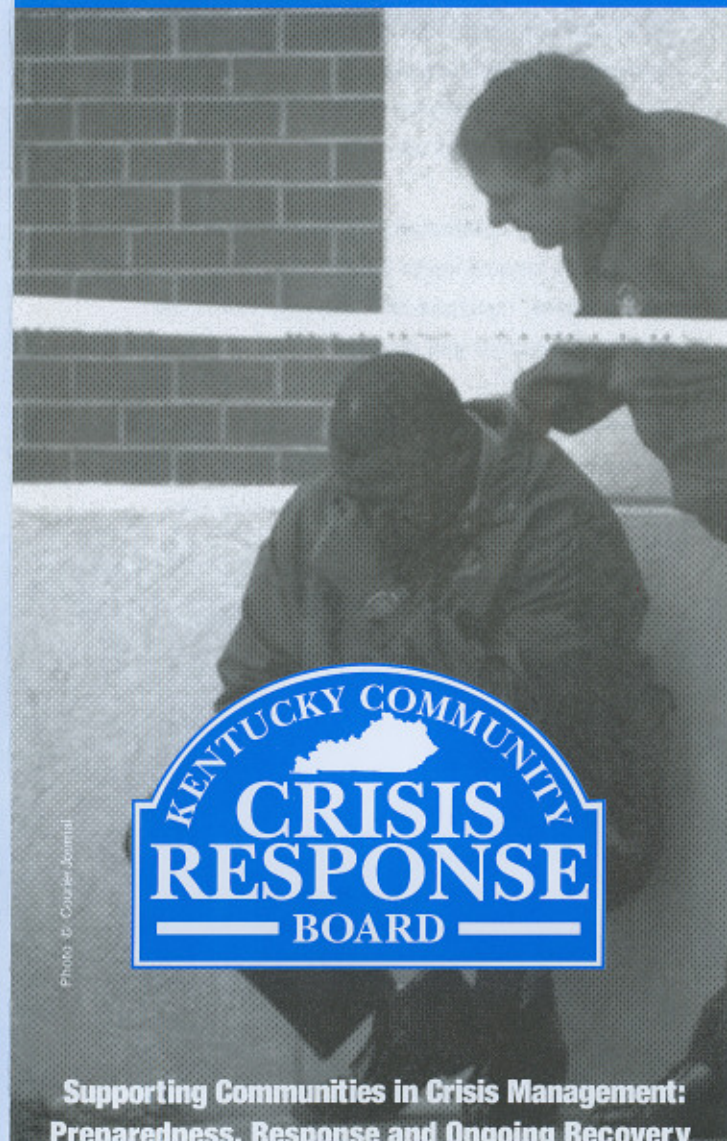


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Supporting Communities in Crisis Management:  
Preparedness, Response and Ongoing Recovery





In a natural or man-made disaster, or under national security conditions, events occur that necessitate the coordination and delivery of crisis intervention and disaster mental health services.

The Kentucky Community Crisis Response Board (KCCRB), created under KRS Chapter 36, ensures an organized, rapid and effective response in the aftermath of crisis and disaster.

The KCCRB credentials and maintains a statewide network of trained professional volunteer responders and deploys rapid response teams to crisis sites.

A 24-hour toll-free access phone number, (888) 522-7228, is maintained to request a response.

## ► Help for your community

Recognizing the potentially powerful impact of these events on emergency responders, disaster relief workers and impacted communities, the KCCRB promotes effective recovery efforts by assisting individuals and groups in:

- understanding critical incident stress
- supporting normal reactions
- developing adaptive problem solving and coping skills
- providing information, referrals and networking services

### **Pre-Incident Education**

- organizational consultation
- crisis planning and preparedness
- in-service training
- administrative and supervisory training

### **Intervention Services**

- on-scene support
- family and significant other support
- peer counseling
- risk assessment
- crisis interventions

### **Recovery**

- community follow-up
- networking with local/regional support systems
- transition-crisis response to long-term recovery efforts within existing help network



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## ► Board of Directors

Board membership includes:

- The commissioner of the Department for Mental Health and Mental Retardation Services
- The secretary of the Cabinet for Health Services or the commissioner of the Department for Public Health
- The commissioner of the Department of Education
- The commissioner of the Kentucky State Police
- The commissioner of the Department for Social Services
- The Kentucky State Fire Marshal
- The Kentucky Division of Emergency Management
- The Attorney General
- A representative of a local community crisis response team
- Members representing mental health disciplines
- Members representing emergency services disciplines
- A member from a statewide chaplain's association
- The Kentucky Chapter of the American Red Cross